UNIVERSITY OF SOUTH AFRICA

DEPARTMENT: INFORMATION AND COMMUNICATION TECHNOLOGY (ICT)

DIRECTORATE: INFRASTRUCTURE & TECHNOLGY SUPPORT
DIVISION: TECHNICAL SUPPORT

POSITION: MANAGER: DATA CENTRE AND FACILITIES (P6)
(MUCKLENEUK CAMPUS)

(REF: ICT INFRA/DATA CTR MNGR/P6/455/st)

Purpose
To effectively and efficiently plan, lead, organise, oversee and review the functioning and overall operations of personnel and activities in the section in order to ensure the stable operation and use of the infrastructure

✓ To be responsible for the computer room operating function and data centre of the department

✓ Supervise, guide oversee, motivate and evaluate the performance of the operators and shift leaders

✓ Serve as a link between the operating personnel and the other section in the department and other departments within Unisa to ensure better communication between them in order to deliver a professional and effective service.

Requirements
- Honours degree or B Tech or Postgraduate Diploma/Advanced Diploma with specialisation in Computer Science / any IT related qualification.
- Six (6) years' experience in a production operating environment of which three (3) years is in Data Centre
- Six (6) years' experience in a production operating environment of which four (4) years' is in a supervising capacity

Knowledge, skills and abilities
- Broad knowledge of computer systems, hardware, operating systems and procedures
- Knowledge of Blade Centre Technologies
- Knowledge of Cloud computing
- Experience with computing and network security
- Excellent interpersonal and communication skill (verbal and written)
- Willingness to be available 24 X 7X 365
- Excellent management skills
- Strong balance of operational, business, technical aptitude and comprehension
- Ability to provide high customer satisfaction
- Ability to work in a team, independently and with minimum supervision
- Ability to manage suppliers and Service Level Agreements
- Ability to adhere to the budget and deadlines

Recommendation
- Experience of virtualisation technologies

Duties
- Develop and implement short and long-term plans to ensure that data centre facilities and operation system environment meet existing and future needs.

- Monitor and manage the capacity of the data centre facilities and operation to ensure that it meets existing and future needs.
- Monitor and manage the data centre facilities and operation system to ensure that it meets agreed service levels.
- Optimally manage essential resources e.g. Operational & HR within the section.

Assumption of duty: As soon as possible.
Salary: Remuneration is commensurate with the seniority of the position
Closing date: **24 August 2018**

Enquiries: **(012) 429 4972** (Ms S Thaver: HR Staffing & Client Services)
(012) 429 3328 (Mr K Mokgohloa: ICT: Technical Support)

- **The completed prescribed application form must be accompanied BY COMPREHENSIVE CURRICULUM VITAE and ORIGINAL certified copies (within the previous six months) of;**
  - all educational qualifications,
  - academic transcripts/records;
  - identity document; and
  - proof of SAQA verification of foreign qualifications (if applicable)
- **The contact details of three contactable references must be provided, one of which must be from your present line manager.**
- **The prescribed application form is obtainable from** https://www.unisa.ac.za/vacancies
- **UNISA is not obliged to fill an advertised position.**
- **Late, incomplete and incorrect applications will not be considered.**
- *Appointments will be made in accordance with Unisa's Employment Equity Plan and other applicable legislation.*

We welcome applications from Persons with Disabilities   ♿

- Applications must be **submitted in an envelope clearly marked with the name of the relevant Department, the position applied for and the reference number of the position. If you apply for more than one position, each application must be in a separate envelope.**

- Applications must be posted to **Unisa, HR: Staffing, PO Box 392, Unisarand, 0003.**
- Hand delivered applications can be deposited into the **Application Box marked HUMAN RESOURCES) situated at Muckleneuk Campus: OR Tambo Building, Main Entrance 3rd Floor.**

All applications should reach UNISA before 16h00 on the closing date.

Correspondence will be limited to short-listed candidates only. If you have not been contacted within two months after closing date of this advertisement, please accept that your application was not successful.